

# TENNESSEE REGULATORY AUTHORITY

RECEIVED



Pat Miller, Chairman  
Deborah Taylor Tate, Director  
Sara Kyle, Director  
Ron Jones, Director

2005 JAN 24 PM 2:20

460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

T.R.A. DOCKET ROOM

January 24, 2005

Lance Steinhart  
Lance JM Steinhart, PC  
1720 Windward Concourse  
Suite 250  
Alpharetta, Georgia 30005

04-00438

Dear Mr. Steinhart:

CLEC applicants are required, by statute, to demonstrate their managerial, financial and technical abilities to provide the services for which they seek authority. To assist the Authority in its review of Acceris Communications Corporation's application for a Certificate of Convenience and Necessity to provide competing facilities based and resold local service in Tennessee, you are requested to provide the following information:

1. Please provide a \$20,000 bond or letter of credit in the name of Acceris. The bond referred to in the CLEC application in connection with a long distance reseller is in the name of WorldXchange.
2. Please provide a certificate of authority to conduct business in the State of Tennessee in the name of Acceris Communications Corporation. The certificate provided is in the name WorldXchange.
3. Please provide the number of consumer complaints, by state and federal agencies, in the states where Acceris is currently doing business and whether the complaints have been resolved.
4. Please provide financial information in the form of a Balance Sheet, Income Statement and Statement of Cash Flow along with Revenues and Operating Costs/Expenses format.

Please provide the above information by January 31, 2005. In accordance with TRA Rules, please submit either (1) thirteen written copies of your response or (2) four written copies and an electronic version. If you have questions concerning this request or need additional information, please contact Lisa Foust at 615-741-2904 extension 220.

Sincerely,

Darlene Standley  
Utilities Division Chief

cc. David Silverman  
H. LaDon Baltimore